

# **Quick Start Guide**

# Using Pure Charge&Go BCT IX with multiple paired devices



Your Pure Charge&Go BCT IX hearing aids can be paired to multiple devices simultaneously, allowing you to easily switch between different devices.

## How to switch between paired phones for remote control adjustments via the Signia app

You can use the Signia app on any paired phone at any time to make remote control adjustments (for example, change volume or listening program), with no additional step needed.

# How to switch between paired devices for streaming audio

To switch between different paired devices for audio streaming, simply disconnect from the Bluetooth connection of one device and connect to the other device. Note that this does not mean you need to unpair/repair to the devices each time - see examples below.

### Example 1: Switching connection from an iPhone to a computer

Disconnect your hearing aids from your phone by either one of these options:

- Briefly turn off the Bluetooth on your phone until you have connected your hearing aids to your computer.
  - or
- Open your phone's Bluetooth menu, tap the (i)icon next to the hearing aid pairing for the streaming connection, and tap Disconnect (see screenshots to the right).



Connect

#### Audio

Bluetooth & devices menu and click Connect next to your hearing aids.

On your computer, open the

Anna's hearing aids 1.1 Not connected

Settings

#### Example 2: Switching connection from an Android phone to a computer

Disconnect your hearing aids from your phone by either one of these options:

• Briefly **turn off the Bluetooth** on your phone until you have connected your hearing aids to your computer.

or

• Open the list of connected devices in your phone's Bluetooth menu and **tap to disconnect** the hearing aid with the streaming connection.

Note that menu details may differ between Android phone models.



On your computer, open the **Bluetooth & devices** menu and click **Connect** next to your hearing aids.



Example 3: Switching connection from a computer to a phone

On your computer, open the **Bluetooth & devices** menu, click the **three dots** to the far right of your hearing aid name, and click **Disconnect.** 



On your phone, simply reverse the action you used to disconnect your hearing aids.

If you switched off the phone's Bluetooth, ensure it is switched back on.

If you disconnected the hearing aid in the Bluetooth menu, reconnect it.

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